

MedDev Eyelid Closure Products

RESTERILIZATION POLICY 01/18

Gold Eyelid Implants

ThinProfile Gold (Cat. # LL4006-LL4016)
Contour Gold (Cat. # LL3006-LL3028)

Platinum Eyelid Implants

ThinProfile Platinum (Cat. # LL6006-LL6018)
Contour Platinum (Cat. # LL5006-LL5028)

GENERAL POLICY

MedDev eyelid implants are packaged STERILE in individually sealed, double-peel pouches. The packaging is marked on the end panel of the outer package label with a 3-year shelf life. Unopened MedDev eyelid implants in the original factory sealed box that have not yet expired can be returned to MedDev for re-sterilization to the 3-year sterile dating at no charge, excluding shipping fees. The implants must be received to MedDev at least 30 days prior to the expiration date on the outer package label.

UNACCEPTABLE RETURNS

MedDev cannot accept implant returns for re-sterilization if the integrity of the packaging has been compromised by any of the following events:

Opened or damaged packaging – The integrity of the packaging is no longer valid if opened, wet, crushed or otherwise damaged.

Expired sterilization date – The integrity of the packaging is no longer valid if the sterilization date on the outer package label has expired, or will expire in less than 30 days.

Should your facility decide to sterilize the MedDev eyelid implant, we suggest that you Refer to the ANSI/AAMI ST79:2017-Comprehensive Guide to Steam Sterilization and Sterility Assurance in Healthcare Facilities, or consult your organization's validated sterilization procedures for implanted metallic devices. Since MedDev no longer controls the conditions the implant may encounter prior to, during, or after the re-sterilization process, any warranty implied or expressed by MedDev is invalidated.

RETURN INSTRUCTIONS

Prior arrangement and a Returned Goods Authorization (RGA) must be obtained from MedDev Corporation by calling Customer Service at 800.543.2789 (M-F 8:30 am to 5:00 pm PST). Return packaging must include the RGA number clearly on the outside shipping label of the return. Freight charges and insurance are the responsibility of the customer. The returned implants must be adequately packaged to prevent damage during shipment (no soft mailers or envelopes). Damage incurred during shipment will void re-sterilization and the implants will be returned at the customer's expense. The above policies are for general information purposes and are subject to change by MedDev Corporation without prior notification to the customer.

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CORPORATION

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